# Systems for Continual Improvement

#### **COURSE OVERVIEW**

Are you ready to join the journey to becoming a world-class organisation? Most organisations improve as a reaction to feedback or in increments driven by a particular project. What if you could improve continuously, across the board, by being innovative and proactive? Critically, what if you could change before your competitor does?

This Systems for Continued Improvement course from our Management and Leadership course range, is designed to give the most current ideas, skills, and the necessary tools to take away and implement in your organisation. For any organisation to be successful and to continually improve, the commitment of management and all personnel is vital. Designed for all levels of the organisation, this course focuses on practical methods to build both engagement and commitment to a proactive workforce. It covers topics that help identify opportunities for improvement – from implementing and evaluating innovation, to critical thinking and social sustainability.

#### WHO SHOULD ATTEND?

**Managers, Team Leaders & Supervisors** working in an operational or administrative environment who are responsible for the day to day management of an organisation's management system. This would include purchasing, human resources, senior management and quality assurance personnel.

**Safety, Quality & Compliance Managers** in an operational or administrative environment who are responsible for ensuring that organisational and operational compliance is maintained, whilst continually improving performance.

**Lead & Internal Auditors** looking to further develop their knowledge of effective systems management and continual improvement.



**Cost** \$2,695.00 AUD per person (GST exempt)

**Delivery** Face-to-Face; LIVE & Virtual

#### Duration

4 Days

**Units of Competency** 4 Units

**Prerequisites | Entry Requirements** There are no prerequisites for this course

#### **UPCOMING DATES**



Scan the QR code to view upcoming dates.

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### **COURSE PROGRAM**

- Systems and processes to support continuous improvement
- Monitoring and adjusting performance strategies
- Opportunities for further improvement
- Innovative work practices
- Creating an innovative environment
- Implementing an innovative work environment
- Sharing and evaluating innovation
- Assessing critical thinking skills in others
- Training others in creative thinking
- Developing others through application
- Introduction to knowledge management systems
- Understanding the importance of sustainability in the workplace
- Preparing and implementing workplace sustainability policies
- Reviewing and monitoring processes around sustainability policies
- Reviewing the effectiveness of systems

# **RECOGNITION OF TRAINING**

Upon successful completion of this course and all assessments, participants will receive the following units of competency:

BSBSTR502	Facilitate continuous improvement
BSBSTR501	Establish innovative work
	environments
BSBCRT511	Develop critical thinking in others
BSBSUS511	Develop workplace policies and
	procedures for sustainability

### SOUTHPAC DIPLOMAS

This Southpac Aerospace course forms part of the BSB50920 Diploma of Quality Auditing, the BSB50420 Diploma of Leadership and Management, and other Diplomas or qualifications.

# **LEARNING OUTCOMES**

Following this course you will be able to:

- Establish systems and processes to facilitate continuous improvement, as well as developing strategies and policies around workplace sustainability
- Establish work practices that support innovation, and create an innovative environment using collaboration and available resources
- Understand critical and creative thinking concepts and models to assess the critical thinking skills of individuals and teams
- Analyse the effectiveness of the systems and recommend improvements

### WHY CHOOSE SOUTHPAC?

As a Registered Training Organisation (RTO 32353) that has been involved with aviation for more than 20 years, Southpac has a reputation for conducting the most practical and up to date training courses in the industry.

Southpac have been involved with Quality and Safety Management Systems and their application within the aerospace industry for over twenty years.

We are at the forefront of safety innovation, and we are committed to equipping organisations with the knowledge, skills and tools to be able to create a culture that fosters and develops effective approaches.

### **CERTIFIED PROVIDER**

By taking a course with us, you can rest assured you're getting the highest quality content from a certified provider.

